

Complete Update

For Blues Medicaid providers

April 2022



National Imaging Associates to manage diagnostic imaging services, effective May 1, 2022

Blue Cross Complete has signed an agreement with National Imaging Associates Inc., a subsidiary of Magellan Health, to manage diagnostic imaging services. **Effective May 1, 2022, we'll require prior authorization from NIA for the following non-emergency outpatient diagnostic imaging services** under NIA's Medical Specialty Solutions program:

- CT/CTA
- CCTA
- MRI/MRA
- PET scan
- Myocardial perfusion imaging
- MUGA scan

Blue Cross Complete will oversee the NIA Medical Specialty Solutions program and continue to be responsible for claims adjudication. Providers may begin contacting NIA on April 26, 2022, to seek prior authorization for procedures scheduled on or after May 1, 2022.

- **The ordering physician is responsible for obtaining authorization prior to rendering any of the services listed above.** To obtain authorization, the provider should visit NIA's website at RadMD.com^{*}, or call NIA toll-free at **1-800-424-5351**.
- **Providers rendering any of the services above should verify the necessary authorization was obtained** by visiting RadMD.com^{*}, or by calling NIA at **1-800-424-5351**. Failure to do so may result in nonpayment of your claim.
- Emergency room, observation and inpatient imaging procedures don't require authorization.

As a reminder, an authorization number isn't a guarantee of payment. Authorizations are based on medical necessity and are contingent upon eligibility and benefits. If you have questions, contact your provider account executive or call Provider Inquiry at **1-888-312-5713**.

Dental benefits expanded for pregnant women

Oral health especially important for pregnant women. Beginning April 1, 2022, pregnant members 21 and older have dental coverage through Blue Cross Complete up to 12 months after their baby is born. Members previously had dental coverage for three months after their baby was born.

Members who are pregnant and younger than 21 have dental benefits through Healthy Kids Dental and can visit HealthyKidsDental.org^{*} to learn more. If your Blue Cross Complete patient needs oral health treatment or help finding a dentist, members can visit mblucrosscomplete.com/findadoctor or they can call Dental Customer Service at **1-844-320-8465** (TTY: 711).

Treat Hep C: Take action

The Michigan Department of Health and Human Services and Michigan Medicaid have partnered with AbbVie, a research-based global biopharmaceutical company, to help eliminate hepatitis C through the [We Treat Hep C Initiative](#)^{*}.

Effective April 1, 2021, Mavyret[®] doesn't require prior authorization when prescribed in accordance with Food and Drug Administration-approved labeling. Mavyret is available to all Medicaid (\$1 copay) and Healthy Michigan Plan (no copay) beneficiaries at little to no cost. Other antivirals (\$3 copay) require prior authorization and will be approved only when Mavyret isn't clinically appropriate. **Hepatitis C medications don't need to be prescribed by or in consultation with a hepatologist, gastroenterologist or infectious disease specialist.** All professional providers with prescriptive authority can prescribe this treatment to patients with a hepatitis C diagnosis.

Providers can help eliminate hepatitis C as a health threat in Michigan by:

- Screening all adults for the hepatitis C virus infection at least once in their lifetime¹
- Evaluating those with confirmed hepatitis C infection for treatment
- Prescribing curative therapies for any patient infected with hepatitis C

Hepatitis C resources for providers

- Hepatitis C screening and testing recommendations: cdc.gov^{*}
- Project ECHO[®] provider webinar April 13, 2022: Case Discussion of HCV Patients: [Register](#)^{*}
- We Treat Hep C: michigan.gov/mdhhs^{*}
- Find a hepatitis C treatment provider in Michigan [Hepatitis C Treatment Provider Directory](#)^{*}

¹The Centers for Disease Control and Prevention defines a hepatitis C virus screen as blood draw detection of antibodies for hepatitis C virus, which indicate exposure. See the CDC's recommended testing flow for identifying hepatitis C infection at cdc.gov.

^{*}Our website is mblucrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.