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MCG message

To: All Blue Cross Complete providers

Date: October 6, 2023

Subject: **Non-Emergency Medical Transportation policy now located in MDHSS Medicaid Provider Manual**

On October 2, 2023, the Michigan Department of Health and Human Services issued [Bulletin MMP 23-57](#) that revised its Bridges Administrative Manual Non-Emergency Medical Transportation policy to assist in clarification of the guidance in [MSA 17-03](#).

All policy pertaining to the administration of non-emergency medical transportation is available in the NEMT chapter of the [MDHHS Medicaid Provider Manual](#). All updates will be effective beginning Nov. 1, 2023.

If you have any questions, contact your Blue Cross Complete provider account executive or call the Blue Cross Complete Provider Inquiry at 1-888-312-5713.

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