



Suite 1300
4000 Town Center
Southfield, MI 48075

mibluecrosscomplete.com

MCG message

To: All Blue Cross Complete providers

Date: June 27, 2023

Subject: Healthcare providers encouraged to support Medicaid patients with meeting annual renewals requirements

Please be advised that Medicaid annual eligibility renewals have started in Michigan and nationwide. It is important for all healthcare providers to be aware of this federally required process because it has the risk of leaving many patients without health insurance.

As a healthcare provider, you can play a crucial role in helping your patients stay informed and covered. If you have Medicaid beneficiaries as patients, you can provide support in many ways. Please consider providing the following information to your patients:

- Make sure their current address, phone number, and email address are current at Michigan.gov/MIBridges [Inks.gd]. They can also call their [local MDHHS office](#) [Inks.gd] to update their information. If they do not have an online account for MI Bridges to access their Medicaid case or report changes, they can sign up for an account.
- Patients should report any changes to their household or income at Michigan.gov/MIBridges [Inks.gd] or by calling a local MDHHS office.
- Renewal packets must be completed, signed, and returned with all required documentation by the due date to avoid losing coverage.
- If a patient receives notice that a household member is no longer eligible for Medicaid or [MICHild](#) benefits, it is important that they know they have options for alternative health insurance, including no and low-cost coverage. Please encourage your patients to take and quick action to avoid a lapse in coverage.

For more information, including purchasing a low- or -no-cost health plan on the Health Insurance Marketplace, they can visit Michigan.gov/StayCovered [Inks.gd]*. To help you communicate with your patients, an online [toolkit is available](#) [Inks.gd] that includes a flyer, sample newsletter articles, and more is available.

If you have any questions, contact your Blue Cross Complete provider account executive or the Blue Cross Complete Provider Inquiry at 1-888-312-5713.

**Our website is mibluecrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content*