



Suite 1300
4000 Town Center
Southfield, MI 48075

mibluecrosscomplete.com

MCG message

To: All Blue Cross Complete providers

Date: January 25, 2024

Subject: **Blue Cross to update Gap in Care file in May**

Effective May 1, 2024, Blue Cross Complete will add the following two fields to the Gaps in care file:

- Member ethnicity
- Ethnicity descriptions

Providers can expect to see the change reflected in the file they receive in their EDIFECs mailbox in May 2024. The attached is the updated layout to the eligibility file.

If you have any questions, contact your Blue Cross Complete provider account executive or the Blue Cross Complete Provider Inquiry at 1-888-312-5713.