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mibluecrosscomplete.com

MCG message

To: All Blue Cross Complete providers

Date: Sept. 1, 2023

Subject: **Blue Cross Complete of Michigan announce low-cost program for chronic kidney and end state kidney disease patients**

Blue Cross Complete of Michigan is working with [Somatus](#), a value-based kidney care organization to offer an integrated care delivery program to support eligible members with or at risk of developing Chronic Kidney Disease or End Stage Kidney Disease (ESKD). This program is designed to help improve our members' quality measures and clinical outcomes.

The Somatus program will provide our members with a personal support team of health professionals (e.g., doctors, nurses, clinical pharmacists,) to help manage their kidney disease and actively follow your treatment plan. The program will be part of all eligible members' coverage and is available at no extra cost.

The Somatus team will support your patients through:

- One-on-one care to help manage their kidney disease and comorbidities and address social determinants of health.
- Personal health coaching that is based on their condition, treatment options, and diet.
- Assistance to transition safely from hospital to home.
- Guidance exploring transplant options, if appropriate.
- A 24/7 Somatus Care Hotline: **1-855-851-8354, ext. 9**

A Somatus representative will contact you to schedule an onsite visit to review the program. The representative can also share your patient list with you during the onsite visit.

Questions:

If you have questions, please contact Somatus directly at 1-855-851-8354, Monday through Friday, from 8 a.m. to 8 p.m., or email provider@somatus.com.

If you have any questions, contact your Blue Cross Complete provider account executive or the Blue Cross Complete Provider Inquiry at 1-888-312-5713.

**Our website is mibluecrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.*