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mibluecrosscomplete.com

MCG message

To: All Blue Cross Complete providers

Date: Nov. 14, 2023

Subject: Health care providers required to update provider directory information

Blue Cross Complete has collaborated with Atlas Systems to assist you in completing the annual review and update of your provider directory information via PRIME-Hub.

In December, we will request that you confirm the accuracy of your information through Atlas Systems' PRIME-Hub so our members have up-to-date resources.

Atlas Systems will contact you by mail, email, fax and/or telephone to confirm your provider directory information. You will also be able to review and update your information online, using PRIME-Hub.

As a reminder, if you are experiencing demographic changes within your business, please continue to submit a <u>Provider Change Form</u>, located at <u>mibluecrosscomplete.com</u>. If you have any questions, please contact your Blue Cross Complete provider account executive or Provider Inquiry at **1-888-312-5713**.

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