

Suite 1300 4000 Town Center Southfield, MI 48075

mibluecrosscomplete.com

## MCG message

To: All Blue Cross Complete providers

**Date:** June 22, 2023

## Subject: Blue Cross Complete Pharmacy file error

Please be advised that Blue Cross Complete has discovered an error in the Pharmacy file this month. As such, the file has been delayed. The corporate team is working diligently to identify and correct the error as soon as possible. Once the issue is resolved, updated information will be sent to your EDIFEC's mailbox, formerly known as the EDDI mailbox.

Unfortunately, we do not have an estimated time of completion, but we will keep you informed as new information becomes available. We appreciate your patience during this time.

If you have any questions, contact your Blue Cross Complete provider account executive or the Blue Cross Complete Provider Inquiry at 1-888-312-5713.

\*Our website is mibluecrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content