



## Instructions for Scheduling Transportation Online

### 1. Set up your online account.

- Go to [member.logisticare.com](http://member.logisticare.com)\*.
- Click *I'm a new user*.
- Fill in the account information.
- Add the members whose rides will be managed through this account.

### 2. To schedule transportation online, go to [member.logisticare.com](http://member.logisticare.com)\*

- Sign in with your email and password, then click *Login*.

Make sure you keep both your reservation number and your confirmation number. You should receive your confirmation number within 24 hours.

***Same-day scheduling isn't available online.*** If you need to schedule an urgent or same-day ride, call **1-888-803-4947**.

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