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MCG message

Title: Billing reminder for federally qualified, rural health and tribal health clinics

Posting date: **April 26, 2021**

As a reminder to federally qualified, rural health and tribal health clinics, all claims must be submitted with the correct member information using the member's Medicaid ID.

Medicaid ID appears on the Blue Cross Complete member ID card under Medicaid Beneficiary ID. For an illustration, see **page 40, Section 7: Member Eligibility** in the [Provider Manual](#).

For both electronic and paper claims, the following rules are in effect:

- FQHC/RHC/THC provider must **always** submit claims using the member's **Medicaid ID**.
- **Do not** submit claims using the member's Blue Cross Complete ID number. This will cause delays in processing.

If you have any questions, contact your Blue Cross Complete provider account executive or Blue Cross Complete Provider Inquiry at **1-888-312-5713**.

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