



# We work hard to provide you great care and service.

Blue Cross Complete of Michigan would like to know what you think. That's why we are asking you to answer some questions about your plan.

- Someone may be reaching out to you by phone, email or text message to answer a satisfaction survey.
- The survey will be questions about the health services you get from Blue Cross Complete.
- Your answers can help make sure you get the best care and service from us.

Thank you for taking the time to tell us how we are doing. We are always here for you. If you have any questions or want to know more about the survey, call Member Services at **1-800-228-8554**, 24 hours a day, seven days a week. TTY users call **1-888-987-5832**.

Blue Cross    
**complete**  
of Michigan

[mibluecrosscomplete.com](http://mibluecrosscomplete.com)

*Blue Cross Complete of Michigan LLC is an independent licensee of the Blue Cross and Blue Shield Association*

Blue Cross Complete of Michigan complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. You can have this information in other languages and formats. You can also have this interpreted over the phone in any language.

English: ATTENTION: If you speak English, language assistance services, at no cost, are available to you. Call **1-800-228-8554** (TTY: **1-888-987-5832**).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-228-8554** (TTY: **1-888-987-5832**).

Arabic:

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-800-228-8554** (TTY: **1-888-987-5832**).



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