

MCG message/Facility Communication

Title: **Clinical review requirements suspended for admission to skilled nursing facilities from all Michigan hospitals due to latest COVID-19 surge**

Posting date: **September 29, 2021**

Summary: Effective September 27, 2021 and until December 31, 2021, Blue Cross Complete is temporarily suspending clinical review requirements for the first three days of admission to skilled nursing facilities from all Michigan hospitals due to the latest surge in COVID-19 cases.

- Admissions to skilled nursing facilities from Michigan hospitals and hospitals from other states will auto-approve the first three days. Clinical documentation is not required until the continued stay review, starting on the fourth day of the member's stay.
- To help facilitate auto-approval of claims, **please hold all billing until November 30, 2021.**
- Facilities should always check the member's ID card to verify eligibility prior to an admission.
- Long-term acute care hospital and inpatient rehabilitation facility admissions still require clinical review.

Questions

We appreciate your continued support and commitment to the care of our members. If you have questions, please contact your Blue Cross Complete provider account executive or call Provider Inquiry at **1-888-312-5713**.