

MCG message

Title: **HEDIS Telehealth Tips**

Posting date: **September 21, 2021**

Summary: Did you know you can close your member care gaps and meet the National Committee for Quality Assurance HEDIS guidelines by utilizing telehealth visits for your member?

Telehealth visits can capture the following HEDIS measures when you apply the appropriate modifiers or place of service codes: Controlling High Blood Pressure, Comprehensive Diabetes Care, Care for Older Adults, Prenatal and Postpartum Care, Weight Assessment Counseling for Nutrition and Physical Activity for Children/Adolescents, Child and Adolescent Well-Care Visits, Well-Child Visits in the First 30 Months of Life and Transitions of Care.

Telephone visits can help close HEDIS gaps for Controlling High Blood Pressure, Comprehensive Diabetes Care, and Transitions of Care.

Member reported height, weight, and blood pressure readings are now acceptable for many HEDIS measures if the information is collected by a primary care practitioner or specialist, or if the specialist is providing a primary care service related to the condition being assessed, while taking a patient's history. **The information must be recorded, dated and maintained in the member's legal health record.**

Visit	Place of Service	CPT Modifier	Description	CPT Code
Telehealth	02	GT 95	Via interactive audio and video telecommunication systems. Synchronous, telemedicine service rendering via a real-time interactive audio and video telecommunication system.	
Telephone visit, non-physician			Telephone assessment and management service provided by a qualified, non-physician health care professional to an established patient, parent, or guardian not originating from a related assessment and management service provided within the previous 7 days nor leading to an assessment and management service or procedure within the next 24 hours or soonest available appointment.	98966: 5-10 minutes of medical discussion 98967: 11-20 minutes of medical discussion 98968: 21-30 minutes of medical discussion



Telephone visit, physician			Telephone evaluation and management (E/M) services by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient, parent, or guardian not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment.	99441: 5-10 minutes of medical discussion 99442: 11-20 minutes of medical discussion 99443: 21-30 minutes of medical discussion
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Source: National Committee for Quality Assurance - HEDIS Measurement Year 2021 Volume 2, Value Set Directory, 2021

If you have questions, please contact your Blue Cross Complete provider account executive or call Provider Inquiry at **1-888-312-5713**.

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