

## MCG message

Title: **March of Dimes Dismantling Bias in Maternal and Infant Healthcare™ e-Learning Provider Training**

Posting date: **October 18, 2022**

**Summary:** Did you miss the virtual, instructor–led training facilitated by the March of Dimes® last month? Good news! The *Dismantling Bias in Maternal and Infant Healthcare* self-directed e-learning session is now available at [mibluecrosscomplete.com](http://mibluecrosscomplete.com).

Through our collaboration, Blue Cross Complete is pleased to now offer *Dismantling Bias in Maternal and Infant Healthcare* e-learning sessions at no cost for participating providers and staff. Providers can earn 1.5 accredited continuing medical education or continuing nursing education credits upon completion of the training session. Credits will count toward Michigan implicit bias training requirements.

### Training objectives:

- Understand and identify implicit bias.
- Explain how structural racism has played a key role in shaping care settings within the U.S. and contributes to implicit biases in patient/provider encounters.
- Recognize one’s potential for implicit bias and applying strategies, such as the CARES Framework® and practice cultural humility to effectively mitigate their own implicit biases.
- Recognize and establish a culture of equity as an organizational commitment through action planning to elevate the quality of maternity care.

To access the training, visit the provider training page at [mibluecrosscomplete.com](http://mibluecrosscomplete.com) or go directly to: [modprofessionaled.learnupon.com/users/sign\\_in](http://modprofessionaled.learnupon.com/users/sign_in)\*. If you have previously created a March of Dimes *LearnUpon* account, proceed to your course dashboard upon login and follow the link to add **Course ID ACT64**. (If you don’t remember your password, you can click the “Forgot Password” to receive a link to reset.) To create a new account, click the “Sign Up Now” link below the login box and follow the directions below:

- Enter your email address and create a password for your account.
- Check your email and select the confirmation link that was sent to you.
- Complete all fields on your account profile in order to access the training. Enter Course ID **ACT64**.
- Select “Save” to complete your sign-up.



We appreciate your ongoing commitment to delivering high-quality health care to our members. If you have questions, contact your Blue Cross Complete provider account executive or call Blue Cross Complete Provider Inquiry at **1-888-312-5713**.

\*Our website is [mibluccrosscomplete.com](http://mibluccrosscomplete.com). While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.

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