



## MCG message

Title: **Monthly Jiva training sessions via webinar starting July 19, 2021**

Posting date: **July 12, 2021**

Blue Cross Complete is offering no-cost, monthly 2-hour webinar training sessions to help familiarize your practice with Jiva. Below please find a list of the monthly webinar offerings.

Sessions are offered in both morning and afternoon formats for your convenience. Sessions are specific to inpatient and outpatient requests; please choose according to the needs of your practice.

Please review the dates and times offered below, then use the registration link to register for your selection. Please register at least one day prior to the session you wish to attend.

Follow this link to register: <https://www.surveymonkey.com/r/PPMONTHLY>.\*

<b>Jiva Training Sessions</b>		
<b>Date</b>	<b>Outpatient</b>	<b>Inpatient</b>
<b>July 19, 2021</b>	2 p.m. to 4 p.m. EST	9 a.m. to 11 a.m. EST
<b>August 16, 2021</b>	9 a.m. to 11 a.m. EST	2 p.m. to 4 p.m. EST
<b>September 27, 2021</b>	2 p.m. to 4 p.m. EST	9 a.m. to 11 a.m. EST
<b>October 25, 2021</b>	9 a.m. to 11 a.m. EST	2 p.m. to 4 p.m. EST
<b>November 29, 2021</b>	2 p.m. to 4 p.m. EST	9 a.m. to 11 a.m. EST
<b>December 13, 2021</b>	9 a.m. to 11 a.m. EST	2 p.m. to 4 p.m. EST



Once registered, mark your calendars and look for a confirmation email with details on how to join the webinar. Please plan to join us about 10 minutes before the scheduled start time.

Your provider account executive will be able to provide your practice with ongoing assistance and a training manual. If you have any questions, contact your Blue Cross Complete provider account executive or call Provider Inquiry at **1-888-312-5713**.

\*Our website is [mibluccrosscomplete.com](http://mibluccrosscomplete.com). While website addresses for other organizations are provided for reference, Blue Cross Complete does not control these sites and is not responsible for their content.