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MCG message

Title: **Monthly Jiva webinar training sessions**

Posting date: **February 3, 2022**

Blue Cross Complete is offering no-cost, monthly 2-hour webinar training sessions to help familiarize your practice with Jiva. Below please find an updated list of webinar offerings.

Sessions occur in the morning and afternoon for your convenience and are specific to inpatient and outpatient requests. Please choose according to the needs of your practice. Please register at least one day prior to the session you wish to attend.

Use this link to register: surveymonkey.com/r/PPMONTHLY.*

Webinar date	Outpatient requests	Inpatient requests
February 28, 2022	9 a.m. to 11 a.m. EST	2 p.m. to 4 p.m. EST
March 28, 2022	2 p.m. to 4 p.m. EST	9 a.m. to 11 a.m. EST
April 25, 2022	9 a.m. to 11 a.m. EST	2 p.m. to 4 p.m. EST

Once registered, mark your calendars and look for a confirmation email with details on how to join the webinar. Plan to join about 10 minutes before the scheduled start time.

Your Blue Cross Complete provider account executive will be able provide your practice with ongoing assistance and a training manual. If you have any questions, please contact your provider account executive or Provider Inquiry at **1-888-312-5713**.

*Our website is mibluccrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete does not control these sites and is not responsible for their content.