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MCG message

Title: **Monthly Jiva webinar training sessions**

Posting date: **November 16, 2021**

Blue Cross Complete is offering no-cost, monthly 2-hour webinar training sessions to help familiarize your practice with Jiva. Below please find a list of the webinar offerings.

Sessions are offered in both morning and afternoon formats for your convenience and are specific to inpatient and outpatient requests. Please choose according to the needs of your practice. Use the link below to register for your selection. Be sure to register at least one day prior to the session you wish to attend.

Follow this link to register: surveymonkey.com/r/PPMONTHLY.*

Webinar date	Outpatient requests	Inpatient requests
December 13, 2021	9 a.m. to 11 a.m. EST	2 p.m. to 4 p.m. EST
January 31, 2022	2 p.m. to 4 p.m. EST	9 a.m. to 11 a.m. EST
February 28, 2022	9 a.m. to 11 a.m. EST	2 p.m. to 4 p.m. EST
March 28, 2021	2 p.m. to 4 p.m. EST	9 a.m. to 11 a.m. EST

Once registered, mark your calendars and look for a confirmation email with details on how to join the webinar. Plan to join about 10 minutes before the scheduled start time.

Your Blue Cross Complete provider account executive will be able provide your practice with ongoing assistance and a training manual. If you have any questions, please contact your provider account executive or Provider Inquiry at **1-888-312-5713**.

*Our website is mibluecrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete does not control these sites and is not responsible for their content.

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