

MCG message

Title: **NaviNet User Access Rollup**

Posting date: **October 22, 2021**

Summary: Blue Cross Complete providers are now able to access all practice locations under a specific tax ID number once registered for NaviNet.

Blue Cross Complete is committed to making doing business with us easier by minimizing administrative burdens for our providers.

Providers and third party billers are encouraged to use electronic systems to do business with Blue Cross Complete and to sign up for access to [NaviNet*](#), our secure provider portal. Providers and third party billers can use NaviNet to:

- Check the status of claims
- Submit and check the status of authorization requests
- Verify a member's eligibility and benefits and see history
- Access the primary care provider panel roster and other reports
- Access Care Gap reports for medical and pharmacy services

When you now register for [NaviNet*](#), you will automatically have access to all of the group/practice locations that fall under one tax ID number. Previously, if you needed access to more than one location/provider entity for which you were responsible, you would contact your designated security officer to request access. **Now all registered users will have access to all of the providers under a specific TIN, without the need for any additional steps.**

Current NaviNet user accounts have automatically been upgraded to this level of access.

[Providers and third party billers who are not already NaviNet users can register at NaviNet.net > Register for a new account.](#)

If you have any questions, contact your Blue Cross Complete provider account executive or call Provider Inquiry at **1-888-312-5713**.

*Our website is mibluecrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete does not control these sites and is not responsible for their content.

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