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MCG message

Title: **New Multiple Therapy Reduction Policy**

Posting date: **8/1/2020**

Summary: POLICY CHANGE: In alignment with the Centers for Medicare and Medicaid Services reimbursement policy on Multiple Therapy Procedures Blue Cross Complete will reduce reimbursement for multiple therapy services provided on a single service date, for the same individual, by the same provider (as identified by their NPI), effective September 1, 2020.

Blue Cross Complete provides reimbursement only for those services that are furnished in the most appropriate and cost-effective setting for the member's medical needs and condition.

Effective September 1, 2020 Blue Cross Complete will reimburse physical, occupational, and speech therapy services reported by the same provider, for the same individual, on the same date of service according to the following guidelines:

- The procedure code with the highest total allowance is eligible for reimbursement at 100% of the provider's applicable contracted rate.
- Each subsequent procedure code will have a 30% reduction applied to the provider's applicable contracted rate when performed for the same individual, on the same date of service, by the same provider or practice.

Therapy multiple procedure reduction does not apply to claims submitted for children six years of age or younger.

Questions:

Contact your Blue Cross Complete provider account executive or Blue Cross Complete Provider Inquiry at 1-888-312-5713.