

MCG message

Title: **National Imaging Associates Medical Specialty Solutions Program Webinars**

Posting date: **April 1, 2022**

To continue quality improvement efforts for member services, Blue Cross Complete has entered into an agreement with National Imaging Associates, Inc., a subsidiary of Magellan Health, to provide management and prior authorization of diagnostic imaging services such as MRI/CT/PET scans.

Effective May 1, 2022, Blue Cross Complete will use NIA to manage outpatient diagnostic imaging services and prior authorizations under NIA's Medical Specialty Solutions program.

Non-emergent outpatient services managed and authorized by NIA's Medical Specialty Solutions program include:

- CT/CTA
- CCTA
- MRI/MRA
- PET scan
- Myocardial perfusion imaging
- MUGA scan

Blue Cross Complete and NIA encourage providers to attend an upcoming educational webinar on the NIA Medical Specialty Solutions program. Sessions are one-hour long and are scheduled to occur on the following dates:

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|---|----------------------------------|----------------------|--------------------------|
| • | Wednesday, April 13, 2022 | 9:00 a.m. EST | Register |
| • | Wednesday, April 13, 2022 | 1:00 p.m. EST | Register |
| • | Wednesday, April 20, 2022 | 9:00 a.m. EST | Register |
| • | Wednesday, April 20, 2022 | 1:00 p.m. EST | Register |

To make a course selection, click on a registration link above. Please register at least one week before the webinar session start date.



Those who register should receive a registration confirmation email from NIA for the webinar session selected. Participants will need a computer with internet access to view the education materials presented during the webinar. **Prepare to sign in 15 minutes prior to the webinar start time.** If you don't have computer or internet access, see instructions for telephone dial-in below.

Telephone dial-in (U.S. toll applies; use caution to ensure correct dial-in):

1-312-626-6799 (U.S. toll)

1-646-558-8656 (U.S. toll)

- **April 13, 2022 9:00 a.m. EST - Meeting ID: 996 6741 5617**
- **April 13, 2022 1:00 p.m. EST - Meeting ID: 982 5683 6731**
- **April 20, 2022 9:00 a.m. EST - Meeting ID: 916 0495 6218**
- **April 20, 2022 1:00 p.m. EST - Meeting ID: 947 8087 8460**

All approved training/education materials are available on NIA's website, [RadMD.com](https://www.radmd.com).^{*} For new users to access these documents, a RadMD account ID and password must be created.

To get started, visit [RadMD.com](https://www.radmd.com),^{*} and click on *New User* in the *Sign In* area. Select "*Physician's office that orders procedures*" from the description drop-down. Complete the application and click on *Submit* when finished. Once your application has been processed, you'll receive a confirmation email from NIA and an invitation link to create a new password.

Links to the approved training/education documents are located on the *My Practice* page for those providers logged in as an Imaging Facility. For those logged in as an Ordering Physician, training documents will be located under the RadMD menu options.

If you're an imaging facility or hospital that performs imaging exams, an administrator must accept responsibility for creating and managing all logins to RadMD. **Your RadMD login information shouldn't be shared.**

We appreciate your continued support and look forward to working with you to ensure your Blue Cross Complete members receive quality diagnostic imaging services in a clinically appropriate manner. If you have any questions, contact your Blue Cross Complete provider account executive or Provider Inquiry at **1-888-312-5713**.

^{*}Our website is [mibluccrosscomplete.com](https://www.mibluccrosscomplete.com). While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.