

## MCG message

**Title: National Imaging Associates to manage diagnostic imaging services for Blue Cross Complete, effective May 1, 2022**

**Posting date: March 4, 2022**

Blue Cross Complete has entered into an agreement with National Imaging Associates Inc., a subsidiary of Magellan Health, to manage diagnostic imaging services such as MRI/CT/PET scans. **Effective May 1, 2022**, Blue Cross Complete will require prior authorization from NIA for the following non-emergency outpatient diagnostic imaging services under NIA's Medical Specialty Solutions program:

- CT/CTA
- CCTA
- MRI/MRA
- PET scan
- Myocardial perfusion imaging
- MUGA scan

Blue Cross Complete will oversee the NIA Medical Specialty Solutions program and continue to be responsible for claims adjudication. **For contracted providers, this correspondence serves as notice under your Blue Cross Complete agreement of changes to the program.**

Providers may begin contacting NIA on April 26, 2022, to seek prior authorization for procedures scheduled on or after May 1, 2022.

- **The ordering physician is responsible for obtaining authorization prior to rendering any of the services listed above.** To obtain authorization, the provider should visit NIA's website at [RadMD.com](http://RadMD.com)\*, or call NIA toll-free at **1-800-424-5351**.
- **Providers rendering any of the services above should verify the necessary authorization was obtained** by visiting [RadMD.com](http://RadMD.com)\*, or by calling NIA at **1-800-424-5351**. Failure to do so may result in nonpayment of your claim.
- Emergency room, observation and inpatient imaging procedures don't require authorization.



**As a reminder, an authorization number isn't a guarantee of payment.** Authorizations are based on medical necessity and are contingent upon eligibility and benefits.

Blue Cross Complete strongly encourages providers to develop a process to ensure appropriate authorization was obtained. Payment to the ordering physician and rendering facility will be denied for procedures performed without appropriate authorization.

We appreciate your continued support and look forward to your assistance in assuring that Blue Cross Complete members receive diagnostic imaging services delivered in a quality, clinically appropriate manner.

Additional information will be provided as we approach the implementation date. If you have any questions, contact your Blue Cross Complete provider account executive or call Provider Inquiry at **1-888-312-5713**.

\*Our website is [mibluccrosscomplete.com](http://mibluccrosscomplete.com). While website addresses for other organizations are provided for reference, Blue Cross Complete does not control these sites and is not responsible for their content.