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[mibluecrosscomplete.com](http://mibluecrosscomplete.com)

**MCG message**

**To:** All Blue Cross Complete providers

**Date:** March 13, 2023

**Subject:** Post public health emergency Telemedicine policy update

On March 2, 2023, The Michigan Department of Health and Human Services released the final [Medicaid Bulletin MMP 23-10 – Telemedicine\\*](#) to provide updates on program coverage of telemedicine services after the conclusion of the federal COVID-19 Public Health Emergency.

In the bulletin, MDHHS reminded Medicaid providers that all services provided via telemedicine must meet all quality and specifications as an in-person visit. Additionally, providers must ensure the privacy of the beneficiary and the security of any information shared via telemedicine is in accordance with the Health Insurance Portability and Accountability Act of 1996 and other privacy and security regulations as applicable.

For full details of the bulletin, visit [michigan.gov](http://michigan.gov). If you have any questions, contact your Blue Cross Complete provider account executive or Blue Cross Complete Provider Services at 1-888-312-5713.