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mibluccrosscomplete.com

MCG message

Title: **Prior Authorization Reduction notification**

Posting date: **9/9/2020**

Summary: Effective October 1, 2020, Blue Cross Complete has removed the prior authorization requirements for a select set of procedure codes and changed the requirements for others.

Blue Cross Complete is aware of the time spent on administrative tasks and the growing industry need to reduce costs and save time. By removing what doesn't add value to make room for what does, we hope to enable you to spend less time on administrative duties.

For the list of changes that have been applied to the current prior authorization requirements go to mibluccrosscomplete.com.

Prior authorization is not a guarantee of payment for the service authorized. Blue Cross Complete reserves the right to adjust any payment made following a review of the medical records or other documentation or determination of the medical necessity of the services provided. Additionally, payment may also be adjusted if the member's eligibility changes between when the authorization was issued and the service was provided.

If you have questions about this communication, please contact your Blue Cross Complete Provider Account Executive or Blue Cross Complete Provider Inquiry at **1-888-217-5713**.