

## MCG message

Title: **Referring provider claims - update**

Posting date: **March 1, 2022**

### **Blue Cross Complete claims submission and processing guidance for referring providers - update**

As a reminder, claims for referring physicians must be submitted with a valid provider type and unique NPI. The rendering and referring provider can't have the same NPI. **If any of these data elements are missing or invalid, the claim will be denied.**

The referring provider must be an M.D., D.O., physician assistant, nurse practitioner, certified nurse-midwife, **or any of the following provider types:**

- Dental, general practice
- Oral surgeon/maxillofacial
- Oral pathologist
- Periodontist
- Orthodontist
- Endodontist
- Prosthodontist
- Pedodontist (pediatric dentist)
- Podiatry
- Optometry
- Chiropractic

**Effective January 1, 2022, only M.D. and D.O. provider types are allowed as attending providers on bill types 11X and 13X.**

For more details on claims submission and processing, see Section 13 of the [\*Blue Cross Complete Provider Manual\*](#) at [mibluecrosscomplete.com](http://mibluecrosscomplete.com) and Section 11 – *Billing Requirements* in the [\*Michigan Medicaid Provider Manual\*](#)\*.

If you have any questions, contact your Blue Cross Complete provider account executive or call Provider Inquiry at **1-888-312-5713**.

\*Our website is [mibluecrosscomplete.com](http://mibluecrosscomplete.com). While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.

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