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MCG message

Title: **Referring provider claims**

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Blue Cross Complete claims submission and processing guidance for referring providers

Effective immediately, claims for referring physicians must be submitted with a valid provider type and unique NPI. The referring provider must be an M.D., D.O., physician assistant, nurse practitioner or certified nurse-midwife. The rendering and referring provider cannot have the same NPI. If any of these data elements are missing or invalid, the claim will be denied.

For more details on claims submission and processing, see Section 13 of the [Blue Cross Complete Provider Manual](#) at mibluccrosscomplete.com and Section 11 – *Billing Requirements* in the [Michigan Medicaid Provider Manual](#)*.

If you have any questions, contact your Blue Cross Complete provider account executive or call Provider Inquiry at **1-888-312-5713**.

*Our website is mibluccrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete does not control these sites and is not responsible for their content.

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