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MCG message

Title: **Referring provider claims**

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Blue Cross Complete claims submission and processing reminder

To prevent denials, claims for referring physicians must be submitted with a valid provider type and unique NPI. The referring provider must be an M.D., D.O., physician assistant, nurse practitioner or certified nurse-midwife. The rendering and referring provider cannot have the same NPI. If any of these data elements is missing or invalid, the claim may be denied.

For more details on claims submission and processing, see Section 13 of the [Blue Cross Complete Provider Manual](#) at mibluccrosscomplete.com.

If you have any questions, contact your Blue Cross Complete provider account executive or call Provider Inquiry at **1-888-312-5713**.