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mibluecrosscomplete.com

MCG message

To: All Blue Cross Complete providers
Date: Sept. 20, 2023
Subject: Submission of Electronic Documentation (275 Transactions)

Blue Cross Complete is pleased to announce added functionality for network providers to submit electronic attachments (275 transactions) to support a medical claim via Change Healthcare, our electronic data interchange clearinghouse.

This functionality expands the options for providers to offer supplemental documents providing additional patient medical information that cannot be accommodated within the ANSI ASC X12, 837 claim format. Common attachments are certificates of medical necessity, discharge summaries, and operative reports to support health care claims adjudication.

In addition, the following 275 claims attachment report codes have been added effective Aug. 1, 2023. When submitting an attachment, use the applicable code in field number 19 of the CMS 1500 or field number 80 of the UB04, as documented in the Claims Filing Instructions located at mibluecrosscomplete.com.

Attachment Type	Claim assignment attachment report code
Itemized Bill	03
Medical Records for HAC review	M1
Single Case Agreement	04
Advanced Beneficiary Notice	05
Consent Form	CK
Manufacturer Suggested Retail Price/Invoice	06
Electric Breast Pump Request Form	07
CME Checklist consent forms (Child Medical Eval)	08
EOBs – for 275 attachments should only be used for non-covered or exhausted benefit letter	EB
Certification of the Decision to Terminate Pregnancy	CT
Ambulance Trip Notes/ Run Sheet	AM



Blue Cross Complete providers may also continue to submit documentation by mail to:

Claim Processing Department
Blue Cross Complete
P.O. Box 7115 London, KY 40742

If you have any questions, contact your Blue Cross Complete provider account executive or the Blue Cross Complete Provider Inquiry at 1-888-312-5713.

**Our website is mibluccrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.*