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[mibluecrosscomplete.com](http://mibluecrosscomplete.com)

### **MCG message**

**Title: Blue Cross Complete telehealth billing reminder**

Posting start date: 4/13/2020

Blue Cross Complete covers telehealth visits for our members in accordance with State and Federal policy. As a reminder, telehealth services on the Michigan Department of Health and Human Services COVID-19 fee schedule requires that place of service "02" and a GT modifier must be included on the claim in order to be received for reimbursement. The following codes are the only exceptions:

- 99441
- 99442
- 99443

For additional telehealth information, please see updated guidance provided by the State at [Michigan.gov](http://Michigan.gov). You can also access recent telehealth guidance from the United States Department of Health and Human Services [Office for Civil Rights](#).

If you have any questions, please contact your Blue Cross Complete provider account executive or Provider Inquiry at 1-888-312-5713.