

## MCG message

Title: **Hepatitis C letter sent to all members aged 18 and older**

Posting date: **June 24, 2021**

Due to a state requirement, Blue Cross Complete is sending a **letter** to all members aged 18 and older regarding the importance of being tested for hepatitis C at least once in their lifetime or during each pregnancy. These letters will be sent in three batches on June 25, June 29 and July 1, 2021 to meet the State of Michigan's July 1 deadline.

The letter explains to members:

- What hepatitis C is
- How hepatitis C is spread
- What symptoms appearing mean
- How to test for hepatitis C
- How to cure hepatitis C
- Where to find more information

Blue Cross Complete is directing members to [mibluecrosscomplete.com/hepc](http://mibluecrosscomplete.com/hepc) for more information about hepatitis C, including a **fact sheet** from the Centers for Disease Control.

If a member isn't sure whether or not they've been tested, they will be encouraged to reach out to their doctor. A copy of the member letter and fact sheet are attached for your reference.

If you have any questions, contact your Blue Cross Complete provider account executive or call Provider Inquiry at **1-888-312-5713**.

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