

## Benefits snapshot

We offer the following programs and services to help our members live healthier lives:

- Care management and counseling
- Childhood immunizations
- Children's special health care services
- Dental care
- Emergency services
- Family planning
- Hearing and speech services
- Hospice care
- Immunizations
- Inpatient and outpatient hospital care
- Maternal and infant health
- Medical supplies
- Mental health services
- Non-emergency medical transportation
- Nursing home care
- Physical and occupational therapy
- Preventive care for children and adults
- Prescription drug coverage
- Smoking cessation
- Vision care

**DID YOU KNOW** maintaining good oral health is linked to your overall health? Check out the grid below to see how you can access dental services.

Coverage type	How to locate a dentist
Members younger than age 21 – Medicaid or MIChild	<p>Healthy Kids Dental benefits apply. To find a dentist, contact Healthy Kids Dental providers:</p> <ul style="list-style-type: none"> <li>• Blue Cross Blue Shield of Michigan <b>1-800-936-0935 (TTY: 711)   <a href="http://bcbsm.com/healthykids">bcbsm.com/healthykids</a></b></li> <li>• Delta Dental of Michigan <b>1-866-696-7441   <a href="http://deltadentalmi.com">deltadentalmi.com</a></b></li> </ul> <p>You can also visit <b>HealthyKidsDental.org</b> for more information.</p> <p>If you need help finding a dentist, call Blue Cross Complete's Customer Service at <b>1-800-228-8554 (TTY: 1-888-987-5832)</b>.</p>
Healthy Michigan Plan members	<p>Covered through Blue Cross Complete. Visit <b><a href="http://mibluecrosscomplete.com/findadoctor">mibluecrosscomplete.com/findadoctor</a></b>, then click <i>Find a dentist</i> and enter your ZIP code. Or, call Dental Customer Service at <b>1-844-320-8465 (TTY: 711)</b>.</p>
Pregnant members	<p>Covered through Blue Cross Complete. Visit <b><a href="http://mibluecrosscomplete.com/findadoctor">mibluecrosscomplete.com/findadoctor</a></b>, then click <i>Find a dentist</i> and enter your ZIP code. Or, call Dental Customer Service at <b>1-844-320-8465 (TTY: 711)</b>.</p> <p>If you are under 21, your dental benefits are provided through the Healthy Kids Dental program. If you need help finding a dentist, call Blue Cross Complete's Customer Service at <b>1-800-228-8554 (TTY: 1-888-987-5832)</b>.</p>
Traditional Medicaid — members ages 21 and older	<p>The state of Michigan provides coverage for dental care through Medicaid fee for service.</p> <p>To find a dentist:</p> <ul style="list-style-type: none"> <li>• Visit <b><a href="http://mibluecrosscomplete.com/benefits">mibluecrosscomplete.com/benefits</a></b>. Scroll down and click the <i>Dental, vision and hearing</i> tab. Then, scroll down to <i>How to access dental services</i> and click on the <i>Michigan Oral Health Directory</i> link.</li> <li>• Or, visit <b><a href="http://mibluecrosscomplete.com">mibluecrosscomplete.com</a></b>, hover over <i>Resources</i>, click <i>Community Health Resources</i>, then enter your ZIP code. Select <i>Health</i> then choose <i>Dental Care</i>.</li> </ul> <p>Once you choose a dentist, ask if they cover Medicaid dental services.</p>

## Rides for dental visits

If you're part of Healthy Kids Dental, you can get rides to and from the dentist. If you live in Wayne, Oakland or Macomb counties, call LogistiCare Solutions at **1-866-569-1902** to schedule transportation. If you live in any other county, call your Michigan Department of Health and Human Services specialist.

If you receive dental coverage from Blue Cross Complete, call Transportation Services at **1-888-803-4947** from 8 a.m. to 5:30 p.m. Monday through Friday for same-day transportation. TTY users should call **711**. You can also schedule a ride online by visiting **[mibluecrosscomplete.com/transportation](http://mibluecrosscomplete.com/transportation)**. Just be sure to schedule online at least two days before your appointment. *In an emergency, always call 911.*