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MCG message

Title: **JIVA - Two Functions Disabled for Maintenance through May**

Posting date: **April 20, 2021**

The Episode Abstract functionality and the Related Episode option in the JIVA provider portal will be temporarily unavailable beginning Sunday, April 18, 2021 after 9 p.m. through May.

We will provide an update once functionality is fully restored and apologize for any inconvenience.

The functions listed below are temporarily disabled and undergoing maintenance:

- Episode Abstract (case summary that can be viewed and printed).
- Related Episodes button (seen within an open episode; allows the provider to access the episode summary from within the episode).

Visit mibluecrosscomplete.com for more information. If you have any questions, contact your Blue Cross Complete provider account executive.