



Instructions for Scheduling Transportation Online

Go to Step 1 to set up your online account.

Go to Step 2 if you have already set up your online account and want to schedule transportation.

1. Set up your online account.

- Go to member.logisticare.com*.
- Click the green *Log In / Register* tab.
- Click *Create My Account*.
- Complete the fields to pre-register, then click *Continue*.
- You'll receive an email from LogistiCare. Click on the link provided.
- Complete the fields to verify your member information.
- Click *Find Member* and follow the instructions to finish setting up your account.

2. To schedule transportation online, go to member.logisticare.com*

- Click the green *Log In / Register* tab.
- Sign in with your email and password, then click *Log In*.

Make sure you keep both your reservation number and your confirmation number. You should receive your confirmation number within 24 hours.

Same-day scheduling isn't available online.

**Blue Cross Complete of Michigan does not control this website or endorse its general content.*