



Complete Update

for Blues Medicaid providers



June 2018

State revises Health Risk Assessment form

The Michigan Department of Health and Human Services recently made updates to the Healthy Michigan Health Risk Assessment form, which gives providers and their patients a place to start when making health care choices.

MDHHS added five new questions in the member section and included four additional healthy behavioral goals to the provider section of the form.

A completed HRA can be submitted within five business day by any of the following:

- Blue Cross Complete fax: **1-855-287-7886**
- MDHHS fax: **1-517-763-0200**
- Direct data entry into the **Community Health Automated Medicaid Processing System**

You can access the updated HRA form at mibluccrosscomplete.com under the provider section. If you have questions, contact Blue Cross Complete Provider Inquiry at **1-888-312-5713** or your Blue Cross Complete provider account executive.

State offers dental benefits for pregnant women

Effective July 1, 2018, the Michigan Department of Health and Human Services will provide managed care dental services for pregnant beneficiaries who are eligible for the Medicaid dental fee-for-service benefit and enrolled in a Medicaid Health Plan.

Beneficiaries will be eligible for dental benefits for the duration of their pregnancy and postpartum period. Dental benefits will be administered through a contracted Michigan Health Plan dental vendor in the beneficiaries' service area.

Eligible Blue Cross Complete members can locate a dentist by calling Blue Cross Complete's Dental Customer Service at 1-844-320-8465 from 9 a.m. to 5 p.m., Monday through Thursday and 9 a.m. to 3:30 p.m. on Friday.

For questions, contact Blue Cross Complete Provider Inquiry at 1-888-312-5713 or your Blue Cross Complete provider account executive.

Receive payments through Electronic Funds Transfer

Electronic funds transfer is Blue Cross Complete's recommended choice of payment because of its overall efficiency. It improves the processing of all payments and simplifies payment reconciliation when used with a standard electronic remittance advice.

If you are interested in receiving electronic payments, enroll now at changehealthcare.com* and select **Blue Cross Blue Shield of Michigan (payer ID: 32002)** as your receiver.

If you have any questions, contact your Blue Cross Complete account executive.

Blue Cross Complete account executive contact

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