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This website is not meant for use by children under the age of 18. We don't allow anyone under 18 to have a user ID for our website and don't collect any information from any person we know is under the age of 18.

Some of the content on this website may not be appropriate for children. Parents or guardians are solely responsible for supervising any use of Blue Cross Complete's website by minors under their custody.

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4. No personal health care advice or other advice

This website provides general educational information on health-related issues and provides access to health-related resources for the convenience of our users. This site and its health-related information and resources are not a substitute for professional medical advice or for the care that patients receive from their physicians or other health care providers.

This site and its health-related information resources are not meant to be the practice of medicine or the practice of nursing, or meant to carry out any professional health care advice or service in the state where you live. Nothing in this website is to be used for medical or nursing diagnosis or professional treatment.

Always seek the advice of your physician or other licensed health care provider. Always consult your health care provider before beginning any new treatment, or if you have any questions regarding a health condition. You should not disregard medical advice or delay seeking medical advice because of something you read in this site.

5. Benefit information and eligibility

Descriptions of Blue Cross Complete's products and services are offered in outline form as a convenience. They do not contain all the health plan benefit terms, conditions, limitations, procedures and exclusions that apply to your coverage.

6. User Submitted Content

The Site may, from time to time offer interactive features that allow users to submit content to the Site. Blue Cross Complete does not and cannot review all such content, and is not responsible for such content.

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7. Notice: Electronic Communications

When you visit the site or send e-mails to Blue Cross Complete you are communicating with us electronically. You consent to receive communications from us electronically. We will communicate with you by e-mail or by posting notices on the site. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.

8. Your password responsibilities

Parts of our website are password-protected and for use only by Blue Cross Complete authorized users. If you register, you agree to provide us with accurate and complete registration information and to inform us immediately of any updates or other changes to such information. For example, you may not:

Enter, select or use a false name or an email address owned or controlled by another person with the intent to impersonate that person or use as a User ID a name subject to any rights of a person other than yourself without appropriate authorization. Blue Cross Complete reserves the right to refuse registration of or cancel a User ID in our discretion.

When you register to use a password-protected website, you will establish your account password. To protect your privacy, you alone are responsible to keep your password a secret. Our employees or agents will never ask you to tell them your password. Do not give out your password or allow it to be seen or used by anyone else. If someone else learns your password, they might use this website to get private information about you without your knowledge and Blue Cross Complete cannot stop the access until you change your password.

Our website allows you to change your password. We recommend that you use this feature to periodically change your password to better protect your privacy. If you think your password no longer is secret, you must use the password page of the website to immediately change it to protect your own privacy.

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20. Assignment

Blue Cross Complete may assign its rights and duties under these Terms of Use to any party at any time without notice to you.

21. Questions and Feedback

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