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MCG message

Title: **Additional EOB Codes will appear on your Remittance Advices starting August 1, 2020**

Posting date: **6/10/2020**

Background:

Currently, edits are applied *after* a payment is calculated. The new process, effective August 1, 2020, will apply coding and billing edits *before* pricing. This change necessitated the creation of a new set of EOB codes; all of the new EOB codes are recognizable by starting with a lower case alpha value. Please see the list of new and current EOB codes associated with this transition by visiting our website at <https://www.mibluecrosscomplete.com/providers/resources.html>.

Update:

Effective August 1, 2020, you may begin to see remittance advices with the “new” EOB codes, starting with lower case alpha values, instead of the “H” and “N” codes you currently receive.

Action Needed:

No action is needed on your part. We are sharing this information with you so that you can familiarize yourself with the new codes and make any applicable business process changes as needed.

Questions:

Thank you for your participation in our network and your continued commitment to the care of our members. If you have questions about this communication, please contact your Provider account executive or Blue Cross Complete Provider Inquiry at **1-888-312-5713**.