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Provider alert

Title: MDHHS plan of care requirement update

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Effective Nov. 1, 2020, the Michigan Department of Health and Human Services has announced that the [MDHHS Medicaid Provider Manual](#)* will be updated to reflect that the Medicaid policy plan of care requirement will no longer require the national provider identifier number.

In accordance with current Medicaid policy, home health providers must include the following in the POC:

- Name and address of the HHA
- Home health beneficiary's:
 - Name
 - Date of birth
 - Medicaid ID number

For the full report, see [MDHHS's MSA bulletin 20-54](#).*

For more information, contact your Blue Cross Complete provider account executive or Blue Cross Complete Provider Inquiry at **1-888-312-5713**.

*Our website is mibluccrosscomplete.com. While website addresses for other organizations are provided for reference, Blue Cross Complete does not control these sites and is not responsible for their content.